Phone: 424-415-7225

Email: lumuhlighting@gmail.com Instagram: @laurenlumuhlighting

Facebook: facebook.com/lumuhlighting/



## **LUMUH LIGHTING WARRANTY FOR UNITED STATES**

LUMUH LIGHTING ('Lumuh'), warrants your Lumuh products for the applicable period set forth below from the date of purchase to be free from defects in material and workmanship.

PRODUCT / SERIES	WARRANTY PERIOD	COVERAGE
LED Lighting Products (exceptions below)	2 Year (730 Days)	Manufacturing Defects
Effect Machines	1 Year (365 Days)	Manufacturing Defects
DMX Consoles		
LL2100BL		
LL1810P		
LL1210P		
LL450P		
LL363P		
Rechargeable Batteries	6 Months (180 Days)	Manufacturing Defects
Special Liquidation Products	Not Applicable	Contact for details
Discharge Lamps and Product Accessories	Not Applicable	Not Applicable
All Other Third-Party Products Distributed by Lumuh	Not Applicable	Not Applicable
Custom Designed / Special Order OEM Products	Not Applicable	Not Applicable



The warranty periods set forth in this limited warranty are applicable to Lumuh products purchased on or after January 1, 2025.

This limited warranty is valid only for the original purchaser, is not transferable and is only applicable to products sold within the United States. For products purchased outside the United States, consult the local authorized Lumuh distributor as warranty policies vary from country to country.

This warranty does not confer any rights other than those expressly set out in this warranty. This limited warranty shall be null and void if the original warranty label on the product is missing or has been altered in any manner.

This limited warranty is limited solely to the products listed, applies only for the period set forth and is contingent upon Lumuh receiving the defective product no later than the expiration of the applicable warranty period, along with a description of the defect.

Warranty claims will not be considered for products received after the expiration of the applicable warranty period. A dated proof of purchase must accompany the returned product. Warranty claims will not be considered without a dated proof of purchase.

Where maintenance guidelines are specified by Lumuh for products covered under this warranty, maintenance records must be maintained and supplied to Lumuh upon request.

No agent, employee or representative of Lumuh may bind Lumuh to any terms or conditions beyond the scope of this limited warranty.

Any provisions contained in the purchaser's purchase order or any other purchaser document which conflict with the terms and conditions of this limited warranty or which are not expressly set forth in this limited warranty shall be of no force or effect. Except as otherwise set forth in this limited warranty, no credit or reimbursement will be issued.



The purchase of this Lumuh product constitutes the purchaser's acceptance of the terms set forth in this limited warranty. This warranty gives the purchaser specific legal rights. The purchaser may also have other rights which vary from region to region.

This limited warranty excludes any defects caused by, resulting from or relating to the following:

- i. normal wear and tear of lamps, color media, brushes, contact rings, zippers, lamp sockets, belts and other parts prone to wear and tear;
- ii. misuse, abuse, improper handling, accident, alteration or attempts to repair by or on behalf of the owner or any person not authorized by Lumuh;
- iii. damage to the product resulting from acts of God, including, but not limited to, earthquakes, hurricanes, tornados, lightning and other natural disasters, fire, explosion, flood, riots, civil disorder or any other cause beyond the reasonable control of Lumuh;
- iv. exposure to harsh or excessively corrosive environmental conditions (whether indoors or outdoors), including, but not limited to, extreme temperatures, humidity, atmospheric conditions (including salinity or pressure), radiation (UV, infrared or nuclear), shock and conditions which exceed the product's Ingress Protection ("IP)" rating;
- v. use of the product in a manner which exceeds the applicable product specification, including, but not limited to, exposure to excessive, insufficient or other voltage conditions; installation or use of the product not in accordance with the technical documentation, Lumuh's guidelines or applicable building and electrical codes, regulations and standards;
- vi. failure to maintain the product in accordance with the technical documentation;
- vii. natural degradation and color shift of the LED source over the course of normal product use;
- viii. slight deviations in the specified values of intensity and color that do not affect the functionality of the product; and use of the product not for its intended purpose.



Lumuh offers no warranty for consumable parts, including, but not limited to, fuses or fluids or for any accessories, peripheral equipment or products not bearing the name Lumuh or a Lumuh brand, including, but not limited to, carry cases, third-party wireless devices, cords, batteries, clamps, lamps and brackets (unless otherwise specifically stated). Any warranty or other claims relating to any such third-party products are the sole responsibility of the manufacturer of such third-party products and the purchaser must communicate directly with such third-party manufacturer regarding such claims.

Costs of removal, shipping to Lumuh or its authorized representative and reinstallation are solely the responsibility of the purchaser. If Lumuh determines that the product is covered by this limited warranty, Lumuh will pay for the cost of shipping the repaired or replacement product or part to the purchaser at a location within the 48 contiguous United States through a method and timeline of Lumuh's choosing. Costs of shipping repaired or replacement products or parts to any locations outside of the 48 contiguous United States is the sole responsibility of the purchaser. If Lumuh determines that the product is not covered by this limited warranty, the purchaser will have the option of paying for the repair (if the product can be repaired) and the purchaser shall be responsible for the cost of shipping the repaired product back to the purchaser. Lumuh reserves the right, in its sole and absolute discretion, to decline any repair.

IN NO EVENT SHALL LUMUH BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, INDIRECT OR PUNITIVE LOSS OR DAMAGE OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS OR REVENUES, LOSS OF USE OF THE PRODUCT OR ANY OTHER GOODS OR ASSOCIATED EQUIPMENT, DAMAGE TO ANY ASSOCIATED EQUIPMENT, COST OF CAPITAL, COST OF SUBSTITUTE PRODUCTS, FACILITIES OR SERVICES, DOWN TIME COST, INSTALLATION OR LABOR COSTS, OR CLAIMS OF THE PURCHASER'S CUSTOMERS, WHETHER BASED ON WARRANTY, CONTRACT OR NEGLIGENCE, ARISING IN CONNECTION WITH THE SALE, USE OR REPAIR OF THE PRODUCT. LUMUH'S MAXIMUM LIABILITY SHALL NOT, IN ANY CASE, EXCEED THE PURCHASE PRICE OF THE PRODUCT THAT GIVES RISE TO THE CLAIM.

EXCEPT FOR THE LIMITED WARRANTY SET FORTH HEREIN, ALL PRODUCTS SOLD BY LUMUH ARE SOLD "AS IS" WITHOUT ANY WARRANTY, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ALL OF WHICH ARE EXPRESSLY AND SPECIFICALLY DISCLAIMED BY LUMUH.

To secure warranty coverage for products purchased in the United States, retain a copy of your dated proof of purchase, which will be required to verify warranty eligibility.