

LUMUH LIGHTING

LIMITED WARRANTY (UNITED STATES)

Lumuh Lighting (“Lumuh”) warrants Lumuh-branded products to be free from defects in materials and workmanship under normal use for the applicable warranty period set forth below. This Limited Warranty applies only to products sold within the United States and is subject to the terms and conditions herein.

This warranty is valid only for the original purchaser, is non-transferable, and applies only to products purchased on or after January 1, 2024, unless otherwise stated.

1. WARRANTY COVERAGE BY SERIES

1.1 ODIN SERIES WARRANTY

PRODUCT / SERIES	WARRANTY PERIOD	COVERAGE
Odin Series Lighting Products	1 Year (365 Days)	Manufacturing Defects
Odin Series Effect Machines	1 Year (365 Days)	Manufacturing Defects
Rechargeable Batteries	6 Months (180 Days)	Manufacturing Defects
Special Liquidation Products	Not Applicable	Contact for details
Consumable Parts & Accessories	Not Applicable	Not Applicable

The **Odin Series** represents Lumuh Lighting’s original product line and is covered under Lumuh’s standard manufacturing defect warranty as outlined in this document.

1.2 ODESSA SERIES WARRANTY

PRODUCT CATEGORY	WARRANTY PERIOD	COVERAGE
Odessa Series Par Lights	2 Years (730 Days)	Manufacturing Defects
Odessa Series LED & COB Fixtures	2 Years (730 Days)	Manufacturing Defects
Odessa Series Beam Moving Heads	2 Years (730 Days)	Manufacturing Defects
Odessa Series Bulb Beam Moving Heads	1 Year (365 Days)	Manufacturing Defects
Odessa Series Wash & Spot Moving Heads	2 Years (730 Days)	Manufacturing Defects
Odessa Series Waterproof Fixtures	1 Year (365 Days)	Manufacturing Defects
Odessa Series Laser Products	1 Year (365 Days) (<i>laser diodes 6 months</i>)	Manufacturing Defects
Odessa Series DMX Controllers	2 Years (730 Days)	Manufacturing Defects

PRODUCT CATEGORY	WARRANTY PERIOD	COVERAGE
Odessa Series Effect Lights & Equipment	1 Year (365 Days)	Manufacturing Defects
Rechargeable Batteries (All Categories)	6 Months (180 Days)	Manufacturing Defects

Warranty coverage, periods, and claim conditions follow the manufacturer’s published warranty at the time of purchase and apply only to manufacturing defects.

Defects must be reported within the applicable warranty period and, where applicable, within a reasonable time after discovery. Products not reported within these terms may be deemed accepted.

1.3 FREYJA SERIES WARRANTY

PRODUCT / SERIES	WARRANTY PERIOD	COVERAGE
Freyja Series Lighting Products	1 Year (365 Days)	Manufacturing Defects Only
Freyja Series Effect Machines	1 Year (365 Days)	Manufacturing Defects Only
Rechargeable Batteries (if applicable)	6 Months (180 Days)	Manufacturing Defects
Special Liquidation Products	Not Applicable	Contact for details
Consumable Parts & Accessories	Not Applicable	Not Applicable

The **Freyja Series** consists of select Lumuh fixtures manufactured to specific OEM specifications. Coverage is limited strictly to manufacturing defects as defined in this Limited Warranty.

2. WARRANTY ELIGIBILITY & CLAIM REQUIREMENTS

To obtain warranty service:

- Warranty applies only to the original purchaser
- A **dated proof of purchase** is required
- Products must be received by Lumuh within the applicable warranty period
- Warranty labels and serial numbers must be intact and unaltered
- A written description of the defect must accompany the product

Warranty claims will not be considered without proof of purchase or if received after the expiration of the warranty period.

Where maintenance guidelines are specified by Lumuh, maintenance records must be maintained and supplied upon request.

3. SHIPPING, REPAIR & SERVICE TERMS

- The purchaser is responsible for all costs of removal, shipping to Lumuh or its authorized service center, and reinstallation
- If a claim is approved, Lumuh will cover the cost of shipping the repaired or replacement product back to the purchaser within the 48 contiguous United States
- Shipping outside the 48 contiguous United States is the responsibility of the purchaser
- If the claim is denied, the purchaser may elect to pay for repair (if available) and return shipping
- Lumuh reserves the right, in its sole discretion, to decline any repair

4. EXCLUSIONS & LIMITATIONS

This Limited Warranty does not cover defects or damage caused by or resulting from:

- i. Normal wear and tear, including LEDs, lamps, color media, fans, belts, bearings, brushes, connectors, and other consumable components
- ii. Misuse, abuse, improper handling, accident, modification, or attempted repair by any person not authorized by Lumuh
- iii. Acts of God, including but not limited to earthquakes, hurricanes, floods, fire, lightning, explosions, or civil disturbances
- iv. Exposure to harsh or corrosive environments, including excessive heat, humidity, salinity, UV exposure, or conditions exceeding the product's IP rating
- v. Use outside published product specifications, including improper voltage, power conditions, or non-compliant installation
- vi. Failure to properly maintain the product in accordance with technical documentation
- vii. Natural LED color shift or output degradation over time
- viii. Minor deviations in output or color that do not affect functionality
- ix. Use of the product for purposes other than its intended use

5. THIRD-PARTY & CONSUMABLE COMPONENTS

No warranty is provided for consumable items, including but not limited to fuses, fluids, lamps, clamps, brackets, cables, cases, or accessories, unless otherwise specifically stated.

Third-party products or peripherals not bearing the Lumuh name are covered solely by the original manufacturer's warranty, if any.

6. LIMITATION OF LIABILITY

IN NO EVENT SHALL LUMUH BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, INDIRECT, OR PUNITIVE DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, LOSS OF USE, DOWNTIME, LABOR COSTS, OR DAMAGE TO ASSOCIATED EQUIPMENT.

LUMUH'S MAXIMUM LIABILITY SHALL NOT EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT GIVING RISE TO THE CLAIM.

7. DISCLAIMER

EXCEPT FOR THE LIMITED WARRANTY SET FORTH HEREIN, ALL PRODUCTS SOLD BY LUMUH ARE SOLD "AS IS," WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ALL OF WHICH ARE EXPRESSLY DISCLAIMED.

8. PROOF OF PURCHASE

To secure warranty coverage, retain a copy of your dated proof of purchase. Proof of purchase is required to verify warranty eligibility.
